Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services East Greenwich BOE: EPO 15

A The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-844-352-1706 or visit us at www.amerihealth.com/tpa. For definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>https://www.healthcare.gov/sbc-glossary/</u> or call 1-844-352-1706 to request a copy.

| Important Questions | Answers | Why This Matters: |
|---|--|---|
| What is the overall deductible? | \$0 | See the Common Medical Events chart below for your costs for services this <u>plan</u> covers. |
| Are there services covered before you meet your deductible? | Yes. There is no overall <u>deductible</u> for this <u>plan</u> . | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> . |
| Are there other <u>deductibles</u> for specific services? | Yes. \$100 <u>deductible</u> for equipment. There are no other specific <u>deductibles</u> . | You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | For <u>In-Network providers</u> \$5,480 person / \$10,960 family, for <u>Out-of-Network providers</u> : Not Covered . | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the <u>out-of-pocket limit</u> ? | Premiums, balance-billed charges, health care this plan doesn't cover, and preauthorization penalties. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> . |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See www.amerihealth.com/tpa or call: 1-844-352-1706 for a list of In- <u>Network providers</u> . | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network</u> <u>provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No. | You can see the <u>specialist</u> you choose without a <u>referral</u> . |

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| Common | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important | |
|---|---|--|--|--|--|
| Medical Event | | <u>In-Network</u> Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Information | |
| If you visit a health care <u>provider's</u> office or clinic | Primary care visit to treat an injury or illness | \$15 <u>copay</u> per visit | Not Covered | None | |
| | <u>Specialist</u> visit | \$15 <u>copay</u> per visit | Not Covered | None | |
| | Preventive care/screening/ immunization | No Charge | Not Covered | You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services you need are preventive. Then check what your <u>plan</u> will pay for. Limited to one routine physical per calendar year. | |
| lf you have a test | <u>Diagnostic test</u> (x-ray, blood work) | No Charge | Not Covered | Preauthorization is required for some diagnostic services. If <u>preauthorization</u> is not obtained, coverage may be denied. There is no cost for diagnostic services received in an emergency room or during a doctor office visit. | |
| | Imaging (CT/PET scans, MRIs) | No Charge | Not Covered | Preauthorization is required for some imaging services. If preauthorization is not obtained, coverage may be denied. | |
| If you need drugs to treat your illness or condition | Generic drugs | Not Covered | Not Covered | None | |
| | Preferred brand drugs | Not Covered | Not Covered | None | |
| | Non-preferred drugs | Not Covered | Not Covered | None | |
| | Specialty drugs | Not Covered | Not Covered | None | |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | No Charge | Not Covered | Preauthorization is required for some outpatient surgeries. If preauthorization is not obtained, | |
| | Physician/surgeon fees | No Charge | Not Covered | coverage may be denied. | |
| If you need immediate medical attention | Emergency room care | \$150 <u>copay</u> per visit | \$150 <u>copay</u> per visit | <u>Copay</u> is waived if admitted to the hospital within 24 hours. No coverage for non-emergency use. | |
| | Emergency medical transportation | No Charge | No Charge | No coverage for non-emergency transport. | |
| | Urgent care | \$15 <u>copay</u> per visit | Not Covered | Your costs for <u>urgent care</u> are based on care received at a designated <u>urgent care</u> center or facility, not your physician's office. Costs may vary depending on where you receive care. | |

| Common | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important | |
|---|--|---|--|--|--|
| Medical Event | | <u>In-Network</u> Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Information | |
| lf you have a hospital stay | Facility fee (e.g., hospital room) | No Charge | Not Covered | Preauthorization is required. If preauthorization is not | |
| | Physician/surgeon fees | No Charge | Not Covered | obtained, coverage may be denied. | |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | \$15 <u>copay</u> per visit for mental health. Substance abuse: No Charge. | Not Covered | Substance use disorder outpatient services are not subject to a <u>copay</u> . | |
| | Inpatient services | No Charge | Not Covered | <u>Preauthorization</u> is required. If <u>preauthorization</u> is not obtained, coverage may be denied. | |
| | Office visits | No Charge | Not Covered | None | |
| If you are pregnant | Childbirth/delivery professional services | No Charge | Not Covered | Preauthorization is required. If preauthorization is not | |
| | Childbirth/delivery facility services | No Charge | Not Covered | obtained, coverage may be denied. | |
| If you need help recovering or have other special health needs | Home health care | No Charge | Not Covered | Preauthorization is required. If preauthorization is not obtained, coverage may be denied. | |
| | Rehabilitation services | \$15 <u>copay</u> per visit | Not Covered | Preauthorization may be required and visit limits may apply for some therapies. If preauthorization is not obtained, coverage may be denied. | |
| | Habilitation services | \$15 <u>copay</u> per visit | Not Covered | Preauthorization may be required and visit limits may apply for some therapies. If <u>preauthorization</u> is not obtained, coverage may be denied. <u>Habilitation</u> <u>services</u> limited to the treatment of Autism. | |
| | Skilled nursing care | No Charge | Not Covered | Preauthorization is required. If preauthorization is not obtained, coverage may be denied. Limited to 120 days per calendar year. | |
| | Durable medical equipment | No Charge | Not Covered | <u>Preauthorization</u> is required for all rentals and some purchases. If <u>preauthorization</u> is not obtained, coverage may be denied. <u>DME</u> deductible: \$100. | |
| | Hospice services | No Charge | Not Covered | Preauthorization is required. If preauthorization is not obtained, coverage may be denied. | |
| If your obild needs | Children's eye exam | \$15 <u>copay</u> per visit | Not Covered | Limit of one exam every 12 months. | |
| If your child needs dental or eye care | Children's glasses | Not Covered | Not Covered | None | |
| | Children's dental check-up | Not Covered | Not Covered | None | |

Excluded Services & Other Covered Services:

| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) | | | | |
|--|---|--|--|--|
| Acupuncture | Long Term Care | Weight loss programs | | |
| Cosmetic surgery | Non-emergency care when traveling | outside the U.S. | | |
| Dental care (Adult) | Routine foot care | | | |
| Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.) | | | | |
| Bariatric surgery | Hearing Aids | Private-duty nursing | | |
| Chiropractic care | Infertility Treatment | Routine eye care (Adult) | | |

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.dol.gov/ebsa/healthreform. Other coverage through the Health Insurance Marketplace. For more information about the Marketplace. For more information about the http://www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: 1-844-352-1706 or <u>www.amerihealth.com/tpa</u>. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Nondiscrimination Notice and Notice of Availability of Auxiliary Aids and Services

AmeriHealth Administrators complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. AmeriHealth Administrators does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. AmeriHealth Administrators:

- Provides free aids and services to people with disabilities to communicate effectively with us and written information in other formats, such as large print
- Provides free language services to people whose primary language is not English and information written in other languages

If you need these services, contact our Civil Rights Coordinator.

If you believe that AmeriHealth Administrators has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Civil Rights Coordinator.

There are four ways to file a grievance directly with AmeriHealth Administrators:

- by mail: AmeriHealth Administrators, ATTN: Civil Rights Coordinator, 1900 Market Street, Philadelphia, PA 19103;
- by phone: 844-352-1706 (TTY 711);
- by fax: 215-761-0920; or
- by email: <u>AHACivilRightsCoordinator@ahatpa.com</u>.

If you need help filing a grievance, our Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at https://www.hhs.gov/ocr/office/file/index.html.

Language Access Services:

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-844-352-1706 (TTY: 711).

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-844-352-1706 (TTY: 711).

注意:如果您使用简体中文,您可以免费获得语言协助服务。请致电1-844-352-1706。

LƯU Ý: Nếu quý vị nói tiếng Việt, có dịch vụ trợ giúp ngôn ngữ miễn phí dành cho quý vị. Xin gọi số 1-844-352-1706.

ВНИМАНИЕ: Если вы говорите по-русски, вам предлагаются бесплатные услуги переводчика. Позвоните по телефону 1-844-352-1706.

Wann du [Deitsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-844-352-1706.

알림: 한국어 통역서비스가 필요한 분은 1-844-352-1706로 전화하십시오. 통역서비스를 무료로 받으실 수 있습니다.

ATTENZIONE: se parla italiano, sono disponibili per lei servizi di assistenza linguistica gratuiti. Contatti il numero 1-844-352-1706.

انتباه: إذا كنت تتحدث العربية فإن خدمات المساعدة اللغوية متوفرة لك مجاناً. اتصل على الرقم: 1706-1844-1.

ATTENTION: Si vous parlez français, des services d'assistance linguistique gratuits sont à votre disposition. Appelez le 1-844-352-1706.

HINWEIS: Wenn Sie Deutsch sprechen, steht Ihnen über Language Assistance Services ein Dolmetscher kostenlos zur Verfügung. Wählen Sie 1-844-352-1706.

ધ્યાન આપો : જો તમે ગુજરાતી બોલી શકતા હો, તો તમારા માટે ભાષા સહાય સેવાઓ, વિના મૂલ્ચે, ઉપલબ્ધ છે. 1-844-352-1706 પર કૉલ કરો.

UWAGA: jeśli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-844-352-1706.

ATANSYON: Si ou pale kreyòl ayisyen, gen asistans ak lang disponib pou ou gratis. Rele 1-844-352-1706.

ចំណាំ៖ ប្រសិនលើអ្នកនិយាយកាសា មន-ខ្មែរ ប្រទេសខ្មែរ សេវាជំនួយកាសាដែលឥតគិតថ្លៃមានសម្រាប់អ្នក។ សូមទូរស័ព្ទមកលេខ 1-844-352-1706។

ATENÇÃO: se você fala português, serviços de assistência a idioma estão disponíveis gratuitamente para você. Ligue para 1-844-352-1706.

BAA !KON&N&ZIN: Din4 bizaad bee y1n7[ti'go, ata' hane' bee 1k1 i'iilyeed t'11 j77k'e bee n1 ah00t'i'. Koj8' hod77lnih 1-844-352-1706.

PAUNAWA: Kung nagsasalita ka ng Tagalog, makakakuha ka ng mga serbisyo ng tulong para sa wika nang walang bayad. Tumawag sa 1-844-352-1706.

注意:日本語をお話しになる場合は、言語支援サービスを無料でご利用いただけます。1-844-352-1706にお電話ください。

توجه: اگر به زبان فارسی صحبت می کنید، خدمات کمک در زمینه زبان، به رایگان در اختیار شما می باشد. با شماره 1706-844-1تماس بگیرید.

—To see examples of how this plan might cover costs for a sample medical situation, see the next section.—

About these Coverage Examples:

A This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery) | | Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition) | | Mia's Simple Fracture (in-network emergency room visit and follow up care) | |
|--|---------------------------|---|---------------------------|---|---------------------------------|
| The <u>plan's</u> overall <u>deductible</u> <u>Specialist copayment</u> Hospital (facility) no <u>cost sharing</u> Other no <u>cost sharing</u> | \$0 \$15 \$0 \$0 | The <u>plan's</u> overall <u>deductible</u> <u>Specialist copayment</u> Hospital (facility) no <u>cost sharing</u> Other no <u>cost sharing</u> | \$0 \$15 \$0 \$0 | The <u>plan's</u> overall <u>deductible</u> <u>Specialist copayment</u> Hospital (facility) no <u>cost sharir</u> Other no <u>cost sharing</u> | \$0 \$15 90 \$0 \$0 |
| This EXAMPLE event includes services Specialist office visits (<i>prenatal care</i>) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (<i>ultrasounds and blood w</i> Specialist visit (<i>anesthesia</i>) | | This EXAMPLE event includes servic Primary care physician office visits (includisease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose medical) | ıding | This EXAMPLE event includes ser Emergency room care (including me supplies) Diagnostic test (x-ray) Durable medical equipment (crutche Rehabilitation services (physical the | dical s) |
| Total Example Cost | \$12,700 | Total Example Cost | \$5,600 | Total Example Cost | \$2,800 |
| In this example, Peg would pay: | | In this example, Joe would pay: | | In this example, Mia would pay: | |
| Cost Sharing | | Cost Sharing | | Cost Sharing | |
| Deductibles | \$0 | Deductibles | \$0 | Deductibles | \$0 |
| Copayments | \$0 | Copayments | \$200 | Copayments | \$300 |
| Coinsurance | \$0 | Coinsurance | \$0 | Coinsurance | \$0 |
| What isn't covered | | What isn't covered | | What isn't covered | |
| Limits or exclusions | \$70 | Limits or exclusions | \$3,500 | Limits or exclusions | \$10 |
| The total Peg would pay is | \$70 | The total Joe would pay is | \$3,700 | The total Mia would pay is | \$310 |

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.