## Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services East Greenwich BOE: PPO 15

A The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-844-352-1706 or visit us at www.amerihealth.com/tpa. For definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>https://www.healthcare.gov/sbc-glossary/</u> or call 1-844-352-1706 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	In-Network <b>\$0</b> person / <b>\$0</b> family, Out-of-Network <b>\$100</b> person / <b>\$250</b> family.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. <u>In-Network preventive care</u> , emergency services, and services that require a <u>copay</u> . There is no <u>In-Network deductible</u> for this <u>plan</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For <u>In-Network providers</u> <b>\$5,480</b> person / <b>\$10,960</b> family, for <u>Out-of-Network providers</u> <b>\$2,000</b> person / <b>\$5,000</b> family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billed charges, health care this plan doesn't cover, and preauthorization penalties.	Even though you pay these expenses, they don't count toward the <u>out–of–pocket</u> limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.amerihealth.com/tpa or call: 1-844-352-1706 for a list of In- <u>Network</u> providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	<u>In-Network</u> Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Primary care visit to treat an injury or illness	\$15 <u>copay</u> per visit	30% coinsurance	None	
lf you visit a health	<u>Specialist</u> visit	\$15 <u>copay</u> per visit	30% coinsurance	Chiropractor: limited to 30 visits per benefit period.	
care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	No Charge	30% <u>coinsurance</u>	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services you need are preventive. Then check what your <u>plan</u> will pay for. Limited to one routine physical per benefit period.	
If you have a test	Diagnostic test (x-ray, blood work)	No Charge	30% <u>coinsurance</u>	Preauthorization is required for some diagnostic services. If preauthorization is not obtained, coverage may be denied.	
	Imaging (CT/PET scans, MRIs)	No Charge	30% <u>coinsurance</u>	Preauthorization is required for some imaging services. If preauthorization is not obtained, coverage may be denied.	
	Generic drugs	Not Covered	Not Covered	None	
If you need drugs to treat your illness	Preferred brand drugs	Not Covered	Not Covered	None	
or condition	Non-preferred drugs	Not Covered	Not Covered	None	
	Specialty drugs	Not Covered	Not Covered	None	
If you have	Facility fee (e.g., ambulatory surgery center)	No Charge	30% coinsurance	Preauthorization is required for some outpatient surgeries. If preauthorization is not obtained,	
outpatient surgery	Physician/surgeon fees	No Charge	30% coinsurance	coverage may be denied.	
lf you need	Emergency room care	\$50 <u>copay</u> per visit	\$50 <u>copay</u> per visit <u>Deductible</u> waived	<u>Copay</u> is waived if admitted within 24 hours. Payment at the <u>In-Network</u> level applies only to true medical emergencies and accidental injuries.	
immediate medical attention	Emergency medical transportation	10% coinsurance	10% <u>coinsurance</u> <u>Deductible</u> waived	Limited to local emergency transport to the nearest facility equipped to treat the emergency condition.	
	<u>Urgent care</u>	\$15 <u>copay</u> per visit	30% <u>coinsurance</u>	None	
If you have a	Facility fee (e.g., hospital room)	No Charge	30% coinsurance	Preauthorization is required. If preauthorization is not	
hospital stay	Physician/surgeon fees	No Charge	30% coinsurance	obtained, coverage may be denied.	

Common	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event		In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
If you need mental health, behavioral health, or	Outpatient services	\$15 <u>copay</u> per visit for mental health. No charge for substance abuse.	30% coinsurance	Some specialty outpatient services require <u>preauthorization</u> . If <u>preauthorization</u> is not obtained, coverage may be denied.	
substance abuse services	Inpatient services	No Charge	30% coinsurance	Preauthorization is required. If preauthorization is not obtained, coverage may be denied.	
	Office visits	No Charge	30% coinsurance	Copay applies to initial visit only. Subsequent prenatal	
If you are pregnant	Childbirth/delivery professional services	\$15 copay per pregnancy	30% coinsurance	visits are covered at no charge. <u>Preauthorization</u> is required. If preauthorization is not obtained, coverage	
	Childbirth/delivery facility services	No Charge	30% coinsurance	may be denied.	
	Home health care	No Charge	30% coinsurance	Preauthorization is required. If preauthorization is not obtained, coverage may be denied. Limited to one visit per day.	
	Rehabilitation services	\$15 <u>copay</u> per visit	30% coinsurance	Preauthorization may be required for some therapies. If preauthorization is not obtained, coverage may be denied.	
lf you need help	Habilitation services	\$15 <u>copay</u> per visit	30% coinsurance	Preauthorization may be required for some therapies. If preauthorization is not obtained, coverage may be denied. Limited to the treatment of Autism.	
recovering or have other special health needs	Skilled nursing care	No Charge	30% <u>coinsurance</u>	Preauthorization is required. If preauthorization is not obtained, coverage may be denied. Limited to 120 days per calendar year In-Network; 60 days per calendar year Out-of-Network; combined maximum of 120 days per calendar year In-Network and Out-of-Network.	
	Durable medical equipment	10% coinsurance	30% coinsurance	Preauthorization is required for all rentals and some purchases. If preauthorization is not obtained, coverage may be denied.	
	Hospice services	No Charge	30% coinsurance	Preauthorization is required. If preauthorization is not obtained, coverage may be denied.	
lf	Children's eye exam	\$15 <u>copay</u> per visit	Not Covered	Limited to one exam every 12 months.	
If your child noods	Children's glasses	Not Covered	Not Covered	None	
asintal of eye oure	Children's dental check-up	Not Covered	Not Covered	None	

Excluded Services & Other Covered Services	:
Services Your Plan Generally Does NOT Cov	er (Check your policy or plan document for more information and a list of any other <u>excluded services</u> .)
Cosmetic surgery	<ul> <li>Non-emergency care when traveling outside the U.S.</li> <li>Weight loss programs</li> </ul>
<ul> <li>Dental care (Adult)</li> </ul>	Private-duty nursing
Long Term Care	Routine foot care
Other Covered Services (Limitations may app	ly to these services. This isn't a complete list. Please see your <u>plan</u> document.)
Acupuncture (For pain maintenance only)	Chiropractic care (30 visits per benefit period)     Infertility Treatment (Requires preauthorization)
Bariatric surgery (Requires <u>preauthorization</u>	<ul> <li>Hearing Aids (For members age 15 or younger, maximums apply)</li> <li>Routine eye care (Adult)</li> </ul>

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="http://www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the <a href="http://www.Healthlastration.com">Health Insurance Marketplace</a>. For more information about the <a href="http://www.Healthlastration.com">Marketplace</a>. For more information about the <a href="http://www.Healthlastration.com">www.Healthlastration.com</a>.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: 1-844-352-1706 or <u>www.amerihealth.com/tpa</u>. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>.

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

# Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

# Nondiscrimination Notice and Notice of Availability of Auxiliary Aids and Services

AmeriHealth Administrators complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. AmeriHealth Administrators does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. AmeriHealth Administrators:

- Provides free aids and services to people with disabilities to communicate effectively with us and written information in other formats, such as large print
- Provides free language services to people whose primary language is not English and information written in other languages

If you need these services, contact our Civil Rights Coordinator.

If you believe that AmeriHealth Administrators has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Civil Rights Coordinator.

There are four ways to file a grievance directly with AmeriHealth Administrators:

- by mail: AmeriHealth Administrators, ATTN: Civil Rights Coordinator, 1900 Market Street, Philadelphia, PA 19103;
- by phone: 844-352-1706 (TTY 711);
- by fax: 215-761-0920; or
- by email: <u>AHACivilRightsCoordinator@ahatpa.com</u>.

If you need help filing a grievance, our Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a> or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at <a href="https://www.hhs.gov/ocr/office/file/index.html">https://www.hhs.gov/ocr/office/file/index.html</a>.

#### Language Access Services:

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-844-352-1706 (TTY: 711).

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-844-352-1706 (TTY: 711).

注意:如果您使用简体中文,您可以免费获得语言协助服务。请致电1-844-352-1706。

LƯU Ý: Nếu quý vị nói tiếng Việt, có dịch vụ trợ giúp ngôn ngữ miễn phí dành cho quý vị. Xin gọi số 1-844-352-1706.

ВНИМАНИЕ: Если вы говорите по-русски, вам предлагаются бесплатные услуги переводчика. Позвоните по телефону 1-844-352-1706.

Wann du [Deitsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-844-352-1706.

알림: 한국어 통역서비스가 필요한 분은 1-844-352-1706로 전화하십시오. 통역서비스를 무료로 받으실 수 있습니다.

ATTENZIONE: se parla italiano, sono disponibili per lei servizi di assistenza linguistica gratuiti. Contatti il numero 1-844-352-1706.

انتباه: إذا كنت تتحدث العربية فإن خدمات المساعدة اللغوية متوفرة لك مجاناً. اتصل على الرقم: 1706-352-1844.

ATTENTION: Si vous parlez français, des services d'assistance linguistique gratuits sont à votre disposition. Appelez le 1-844-352-1706.

HINWEIS: Wenn Sie Deutsch sprechen, steht Ihnen über Language Assistance Services ein Dolmetscher kostenlos zur Verfügung. Wählen Sie 1-844-352-1706.

ધ્યાન આપો : જો તમે ગુજરાતી બોલી શકતા હો, તો તમારા માટે ભાષા સહાય સેવાઓ, વિના મૂલ્ચે, ઉપલબ્ધ છે. 1-844-352-1706 પર કૉલ કરો.

UWAGA: jeśli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-844-352-1706.

ATANSYON: Si ou pale kreyòl ayisyen, gen asistans ak lang disponib pou ou gratis. Rele 1-844-352-1706.

ចំណាំ៖ ប្រសិនឃើអ្នកនិយាយកាសា មន-ខ្មែរ ប្រទេសខ្មែរ សេវាជំនួយកាសាដែលឥតគិតថ្លៃមានសម្រាប់អ្នក។ សូមចូរស័ព្ទមកលេខ 1-844-352-1706។

ATENÇÃO: se você fala português, serviços de assistência a idioma estão disponíveis gratuitamente para você. Ligue para 1-844-352-1706.

BAA !KON&N&ZIN: Din4 bizaad bee y1n7[ti'go, ata' hane' bee 1k1 i'iilyeed t'11 j77k'e bee n1 ah00t'i'. Koj8' hod77lnih 1-844-352-1706.

PAUNAWA: Kung nagsasalita ka ng Tagalog, makakakuha ka ng mga serbisyo ng tulong para sa wika nang walang bayad. Tumawag sa 1-844-352-1706.

注意:日本語をお話しになる場合は、言語支援サービスを無料でご利用いただけます。1-844-352-1706にお電話ください。

توجه: اگر به زبان فارسی صحبت می کنید، خدمات کمک در زمینه زبان، به رایگان در اختیار شما می باشد. با شماره 1706-844-1تماس بگیرید.

–To see examples of how this plan might cover costs for a sample medical situation, see the next section.

# About these Coverage Examples:

A This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

<b>Peg is Having a Baby</b> (9 months of in-network pre-natal care hospital delivery)	e and a	Managing Joe's type 2 Diab (a year of routine in-network care well-controlled condition)		<b>Mia's Simple Fracture</b> (in-network emergency room visit an up care)	d follow
<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copayment</u></li> <li>Hospital (facility) no <u>cost sharing</u></li> <li>Other no <u>cost sharing</u></li> </ul>	\$0 \$15 \$0 \$0	<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copayment</u></li> <li>Hospital (facility) no <u>cost sharing</u></li> <li>Other no <u>cost sharing</u></li> </ul>	\$0 \$15 \$0 \$0	<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copayment</u></li> <li>Hospital (facility) no <u>cost sharing</u></li> <li>Other no <u>cost sharing</u></li> </ul>	\$0 \$15 \$0 \$0
This EXAMPLE event includes services Specialist office visits ( <i>prenatal care</i> )	ike:	This EXAMPLE event includes services Primary care physician office visits (incluc disease education)		This EXAMPLE event includes servic Emergency room care (including medica supplies)	
Childbirth/Delivery Facility Services Diagnostic tests ( <i>ultrasounds and blood w</i>	ork)	Diagnostic tests <i>(blood work)</i> Prescription drugs Durable medical equipment <i>(glucose met</i> e	er)	Diagnostic test ( <i>x-ray</i> ) Durable medical equipment ( <i>crutches</i> ) Rehabilitation services ( <i>physical therap</i> )	/)
Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests ( <i>ultrasounds and blood w</i> Specialist visit ( <i>anesthesia</i> ) <b>Total Example Cost</b>	ork) <b>\$12,700</b>	Prescription drugs	er) <b>\$5,600</b>	Diagnostic test ( <i>x-ray)</i> Durable medical equipment ( <i>crutches</i> )	,
Childbirth/Delivery Facility Services Diagnostic tests ( <i>ultrasounds and blood w</i> Specialist visit ( <i>anesthesia</i> ) Total Example Cost		Prescription drugs Durable medical equipment (glucose meter Total Example Cost	,	Diagnostic test ( <i>x-ray</i> ) Durable medical equipment ( <i>crutches</i> ) Rehabilitation services ( <i>physical therap</i> ) <b>Total Example Cost</b>	/) <b>\$2,800</b>
Childbirth/Delivery Facility Services Diagnostic tests ( <i>ultrasounds and blood w</i> Specialist visit ( <i>anesthesia</i> ) <b>Total Example Cost</b> In this example, Peg would pay:		Prescription drugs Durable medical equipment (glucose meter	,	Diagnostic test ( <i>x-ray</i> ) Durable medical equipment ( <i>crutches</i> ) Rehabilitation services ( <i>physical therap</i> )	,
Childbirth/Delivery Facility Services Diagnostic tests ( <i>ultrasounds and blood w</i> Specialist visit ( <i>anesthesia</i> ) Total Example Cost		Prescription drugs Durable medical equipment (glucose meter Total Example Cost In this example, Joe would pay:	,	Diagnostic test ( <i>x-ray</i> ) Durable medical equipment ( <i>crutches</i> ) Rehabilitation services ( <i>physical therap</i> ) <b>Total Example Cost</b> In this example, Mia would pay:	,
Childbirth/Delivery Facility Services Diagnostic tests ( <i>ultrasounds and blood w</i> Specialist visit ( <i>anesthesia</i> ) <b>Total Example Cost</b> In this example, Peg would pay: Cost Sharing	\$12,700	Prescription drugs Durable medical equipment (glucose meter Total Example Cost In this example, Joe would pay: Cost Sharing	\$5,600	Diagnostic test ( <i>x-ray</i> ) Durable medical equipment ( <i>crutches</i> ) Rehabilitation services ( <i>physical therap</i> ) <b>Total Example Cost</b> In this example, Mia would pay: Cost Sharing	\$2,800
Childbirth/Delivery Facility Services Diagnostic tests ( <i>ultrasounds and blood w</i> Specialist visit ( <i>anesthesia</i> ) <b>Total Example Cost</b> In this example, Peg would pay: Cost Sharing Deductibles	<b>\$12,700</b>	Prescription drugs Durable medical equipment (glucose meter Total Example Cost In this example, Joe would pay: Cost Sharing Deductibles	\$ <b>5,600</b>	Diagnostic test ( <i>x-ray</i> ) Durable medical equipment ( <i>crutches</i> ) Rehabilitation services ( <i>physical therap</i> ) <b>Total Example Cost</b> In this example, Mia would pay: Cost Sharing Deductibles	\$ <b>2,800</b> \$0
Childbirth/Delivery Facility Services Diagnostic tests ( <i>ultrasounds and blood w</i> Specialist visit ( <i>anesthesia</i> ) Total Example Cost In this example, Peg would pay: Cost Sharing Deductibles Copayments	\$12,700 \$0 \$20	Prescription drugs Durable medical equipment (glucose meter Total Example Cost In this example, Joe would pay: Cost Sharing Deductibles Copayments	\$5,600 \$0 \$200	Diagnostic test ( <i>x-ray</i> ) Durable medical equipment ( <i>crutches</i> ) Rehabilitation services ( <i>physical therap</i> ) <b>Total Example Cost</b> In this example, Mia would pay: Cost Sharing Deductibles Copayments	\$ <b>2,800</b> \$0 \$200
Childbirth/Delivery Facility Services Diagnostic tests ( <i>ultrasounds and blood w</i> Specialist visit ( <i>anesthesia</i> ) Total Example Cost In this example, Peg would pay: Cost Sharing Deductibles Copayments Coinsurance	\$12,700 \$0 \$20	Prescription drugs Durable medical equipment (glucose meter Total Example Cost In this example, Joe would pay: Cost Sharing Deductibles Copayments Coinsurance	\$5,600 \$0 \$200	Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therap) <b>Total Example Cost</b> In this example, Mia would pay: Cost Sharing Deductibles Copayments Coinsurance	\$ <b>2,800</b> \$0 \$200